

# Domotz Pro™

Brilliant Remote Monitoring & Management  
for AV & Security Installation Professionals



Save time and money. Deliver unparalleled customer service.

Make remote monitoring and management an integral part of your service strategy. Save time and money, boost profits, and deliver superior customer service.

## Dramatically Increase Productivity

Everything you need to manage and monitor your customers' networks is available in one simple user interface, accessible from a desktop browser or mobile device. Automated network topology discovery and automated device attribute discovery make system deployment ridiculously fast. You can literally deploy a remote monitoring and management system in 15 minutes. Avoid on-site service calls by doing more remotely.

## Detect and Prevent Issues Proactively

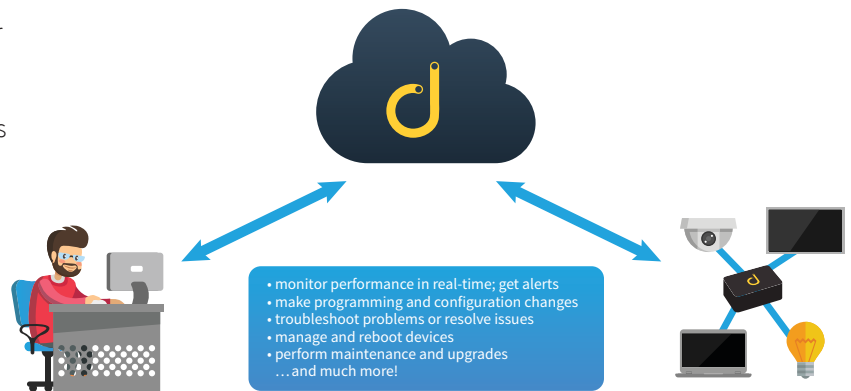
Provide outstanding troubleshooting and customer support. Connect to customer systems remotely and better understand their issues. Get alerts when issues arise and fix problems before your customers even know they exist. Work smarter and more efficiently and be your customer's hero at the same time. Win-win!

## Improve Your Business

With remote monitoring and management, you can build a platform for expanded services and recurring monthly revenue. Improve client care with proactive issue detection and prevention. Build better client engagement with a customer app and periodic reporting. Increase service revenue while reducing on-site service calls and focus resources on more profitable activities.

With very low (or no) adoption cost, you can deploy a remote monitoring and management system quickly and easily. There are no lengthy high-pressure sales meetings to endure and no expensive long-term service contracts to cost-justify. The Domotz pricing model is simple: Monitor unlimited devices for as little as \$3 per month.

So, what are you waiting for? Get started today. No, seriously. You can literally start today.



domotz

## Your Business. Improved.

### Residential and Light Commercial AV Installers

What if you could resolve problems before your customer even knew there was a problem? Respond quickly or immediately to customer requests—without rolling a truck!

### Security Installers

Cyber security is becoming as important as physical security. Monitor the network just like you monitor the security system. Know immediately if a new device joins the network.

### Multi-Location Corporate Stores and Franchises

You have multiple locations to manage. What if you could cut the costs of downtime and issue resolution? Domotz can help your business be more profitable and run more efficiently.

### Education

Manage problems efficiently and better utilize limited resources. From the classroom to an entire campus, Domotz can help deliver a better experience for faculty, staff and students.

## Domotz Pro™ Platform Capabilities & Advantages

### Detect and Prevent Issues Pro-actively

Analyze, measure and receive notifications about the status and performance of your networks.

Network Diagnostics: Internet speed tests, Internet health measures, reports and Ethernet port speed

Device & Service Monitoring: Monitor device status, services and attributes across a variety of protocols

Alerts and Push Notifications for Specified Events

Increased Security & Control: Real-time alerts when a new device joins the network. Detect intruders and identify network security threats.

Automation: Automated network mapping and automatic advanced device discovery allows you to know everything about the network

Dashboards: Quick access to information and services. Focus on what is important. Stop wasting time on tedious configuration, searching and device identification.

No Limits: Monitor any type and number of devices. Multi-VLAN support included.

### Quickly Analyze Advanced Network Data

Everything you need to know in a couple of clicks.

Network Diagnostics

Network Interface Traffic & Errors

Internet Speed Testing and Route Analysis

History and Trend of Key Monitored Indicators

Support for Specific Manufacturer Hardware

Monitor Status of Non-IP Gateway-Connected Devices (Zigbee, Z-Wave, Cresent)

Wi-Fi Signal Level and Noise Value Reporting

SNMP Monitoring

TCP Services Monitoring

Operator Action Logging

Device Status

Reporting

### Resolve Problems Immediately

Connect remotely and resolve issues just like you would if you were right there on the customer site.

Soft Reboot

RDP, HTTP & HTTPS, SSH & Telnet, proprietary TCP protocols

Wake-on-LAN (WoL)

Control PoE Switch Port Power

Manage Power Distribution Units (PDUs) and Smart Power Plugs

TCP Tunnel: Allow other applications to connect

Manufacturer Support: Enable manufacturers to securely connect and assist with troubleshooting complex support issues.

Customer App: Enable customers to self-troubleshoot.

### Dramatically Increase Productivity

Access all your networks from a single convenient dashboard.

Truly Plug & Play: Fast and flexible deployment on any network

Everything you need, in a single screen, and with few clicks

Automated Network Topology Discovery

Automated Device Attribute Discovery

Do Everything Remotely - Avoid on-site service calls.

Hardware Agnostic: Domotz agent runs on virtually any hardware.

Team Management: Easily manage team members in multiple roles.

API: Customize the user experience to your customer/application.

Customer App: Enable customer to assist with troubleshooting.

Pay as you go: Pay only for the service you need when you need it.

### Improve Your Business

Deliver the best service for your customers.

Expand Your Service Offering

Improve Client Care

Better Client Engagement

Proactive Issue Prevention

Recurring Monthly Revenue

Periodic Customer Reporting

No Adoption Cost: No complex quotes or sales discussions.

Simple Price Model: Monitor unlimited devices for extremely low cost.



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