Agent Dashboard

- Details Tiles
- Actions Tiles
- Features Tiles
Detail Tiles

Device and Network Details

**Important Devices**
Shows number of Important devices offline and opens Device Details screen filtered for Important Devices

**Devices**
Shows total number of devices and online devices and opens Device Details screen

**Network**
Displays latest speed test results and opens to Network Health Analysis screen

**Cresnet / Zigbee**
Displays total number of devices and connected devices and opens to details screen
Important Devices

Note: A device is defined as Important automatically based on the device type at discovery. This can later be modified by the user and is helpful in order to see quickly if there are problems.

Overall Health of System
Displays the status of the important devices and highlights if any of them is offline

Quick filter into Device Details
Allows you to immediately view all important devices that are offline or the full list of important devices if all are online
Device Count
Displays the total number of devices and number currently online

Online device Filter
Clicking on number above ‘Online’ will open filtered list containing only online devices

Entry point for Device Details
Opens the full list of devices being monitored by the Domotz Agent
Device Details List View

Basic Device Information
- Custom device name (if set) or default name/MAC address
- Location and Zone (if set)
- Type icon (either automatically or manually set)
- Manufacturer
- IP Address

Sample Type Icons

Additional Details
- Shows when device last joined network or went offline
- Number of times device has gone online/offline in last 24 hours
- Device is plugged into a Smart Plug or PDU Device
- Device is recognized as being connected to PoE port
- Device is part of Favorites list
- Device is connected to network via LAN cable
- Manufacturers Symbol if available
Network

Network Information
Details about the network configuration

Route Analysis
Traceroute test to see delays and packet loss results to help determine if the problems are local or outside the network

Speed Test
View automatic speed test results and perform on-demand speed tests and disable/enable automatic tests

Downtime
Displays network disconnection details for the past 7 days
Network

Network Information
Details about the network configuration

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Traceroute test to see delays and packet loss results to help determine if the problems are local or outside the network

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Speed Test results
Tile shows the latest Download and Upload speed test results
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Network Speed Test results

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Downtime
Displays network disconnection details for the past 7 days
Zigbee Devices
Displays number of Total and Online Control4™/Zigbee monitored devices

Zigbee Details
Allows you to monitor Control4™/Zigbee devices connected via Zigbee Server and see diagnostics details for each device
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Cresnet Devices
Displays number of Total and Online Crestron/Cresnet monitored devices

Crestron Device Details
Allows you to monitor Crestron devices and see basic information and reboot individual devices
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Crestron Device Details
Allows you to monitor Crestron devices and see basic information and reboot individual devices
Action Tiles

Alerts and Collaboration

Alerts
Displays number of Standard and Custom alerts configured on Domotz Agent. Opens to Alert Manager Screen

Collaboration
Displays Agent owner account when being monitored under collaboration or number of guests invited to collaborate an number of pending collaboration requests. Opens to Collaboration screen
Alerts

Alert Manager - Network
Enable/disable all alerts, receive alerts when Domotz Agent goes up/down or new devices connect to your network

Alert Manager - Devices
Monitor alerts for individual devices from a single list

Configured Alerts
Displays number of Standard and Custom alerts configured on the Domotz Agent
Alerts

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Displays number of Standard and Custom alerts configured on the Domotz Agent

Alert Manager - Network
Enable/disable all alerts, receive alerts when Domotz Agent goes up/down or new devices connect to your network

Alert Manager - Devices
Manage alerts for individual devices from a single filterable list
Collaboration

Agent Owner
If Agent is visible via Collaboration, tile displays the original Domotz Agent owner who sent the collaboration request.

Number of Collaborations
If user is agent owner, tile displays number of guests collaborating on agent and pending collaboration requests.

Collaboration Management
Create/manage collaboration requests (send new requests, remove current collaborations, leave other agent collaborations).
Feature Tiles

Domotz exclusive Features

Customer Management
Displays customer email address. Opens Customer Management and Client App screens

Reports and Logging
Displays last 20 actions performed on agent and lets you send Report and Device list

Manufacturer Support
Allows you to send assistance request directly to partner manufacturers
Customer Management

Customer Information
Full contact details for the customer as well as the physical address where the Domotz Agent is running.

Client App Management
Enable/Disable Violet app for customer and manage visibility and power control of devices connected to the network.
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Reports and Logging

Logging
Tracks last 20 user events on the Domotz Agent including remote connections, alert enabling, and custom notes

Monthly Report
Send report covering network performance over last 30 days to multiple email recipients

Devices
Export device list in excel format to keep track of inventory
Reports and Logging

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Tracks last 20 user events on the Domotz Agent including remote connections, alert enabling, and custom notes

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Export device list in excel format to keep track of inventory
Manufacturer Support

Request assistance from the manufacturer support team and give them access to your Domotz Agent. Only manufacturers of devices you have on your network will be visible

Current Partners

- **LUXUL**
- **NUVO**
Manufacturer Support

Request assistance from the manufacturer support team and give them access to your Domotz Agent. Only manufacturers of devices you have on your network will be visible.

Current Partners

- [Luxul](https://www.luxul.com/)
- [NUVO®](https://www.nuvo.com/)

[Manufacturer Support](https://www.domotz.com/)

[Get Help](https://www.domotz.com/get-help/)

[Manufacturer Support](https://www.domotz.com/manufacturer-support/)
Thank you for participating

For more information on Domotz go to

https://www.domotz.com/knowledge-base/

or

https://www.domotz.com/remote-network-management-resources/